DATE: **November 20, 2026**

Title: Integrated Biometric System (IBS)
Agency: U.S. Department of State (DoS)
Requiring Activity: Bureau of Diplomatic Technology (DT)

NAICS: 541511 (Custom Computer Programming Services)

Security Clearance: SECRET

Notice Type: Request For Information (RFI)

1.0 Purpose

This RFI is issued in accordance with Federal Acquisition Regulation (FAR) 15.201. DoS is conducting market research pursuant to FAR Part 10 to identify qualified and experienced businesses capable of providing a COTS (Commercial Off-the-Shelf) solution with a secure, scalable, and high performing facial recognition capabilities that integrate with existing enterprise systems and workflows while supporting operational efficiency, mission effectiveness, and evolving security requirements.

Interested parties are invited to submit **capability statements** and **non-binding price quotes** demonstrating their experience and qualifications to provide an existing COTS software replacement. This notice is for market research purposes only and does not constitute a solicitation or a commitment by the Government to issue a solicitation or award a contract.

This RFI is issued solely for information and planning purposes and does not constitute an Invitation for Bid (IFB), Request for Quotation (RFQ), or Request for Proposal (RFP). Additionally, there is no obligation or commitment on the part of the Government to acquire any products or services described within this notice now or in the future. The Government does not intend to award a contract based solely on the submissions submitted in response to this notice. Respondents are advised that the Government will not pay for information submitted in response to this RFI, nor will it compensate respondents for any costs incurred in the development/furnishing of a response. The Government will not entertain telephone calls. Please note that a decision not to submit a response will not preclude a vendor from participating in any future solicitation.

2.0 Background

The Bureau of Diplomatic Technology (DT), through its Office of Enterprise Applications (EA), is the Department of State's primary interface with the public, responsible for safeguarding the welfare and protection of U.S. citizens abroad, supporting border security, and facilitating the secure and efficient entry of travelers to the United States. DT/EA's core functions include issuing U.S. passports and visas and providing a wide range of consular services. DT/EA

provides critical IT support for these operations, focusing on modernization, standardization, and alignment with DT/EA's business objectives. Consular System and Technology (CST) provide the technology for the issuance of passports and other documentation to citizens and nationals, and for the protection of U.S. border security and the facilitation of legitimate travel to the U.S. The requirement is to provide IBS/FR identification verification for all U.S. passport and visa applications.

DoS has a continuing requirement for technical services to screen the identities of every passport and visa applicant against fraud and security threats by comparing their biometrics to legacy and watch-list biometrics. This will allow CST to accomplish the following objectives:

- IBS/FR Systems Operations
  - Enrollment of current DoS face image gallery
  - Performance monitoring
  - Parallel operations and switchover
  - Manual enrollment software

- IBS/FR System Maintenance and Support
  - Technology refresh
  - Training and materials services
  - Test support services, including independent verification and validation
  - System documentation

- IBS/FR System Integration
  - Support for evolving enterprise architecture
  - Image review software
  - Support for image repository
  - Support for FR process improvement analysis

3.0 Scope of Work/Required Capabilities

IDEMIA NSS, LLC is the incumbent contractor for the DoS IBS requirement. IDEMIA provides licensing, maintenance, operational support, and sustainment of the DoS facial recognition system and associated software components via their proprietary biometric search engine Multi-Biometric Search Services (MBSS). The objective of this SSN is to identify eligible contractors who could provide the required biometric services to DoS.

See attached PWS for further details.

4.0 Instructions

4.1 Responses

A viable interested party shall demonstrate, in any capability statement submitted, the following:

1. Technical Capabilities:

- Describe your experience and capabilities in using emerging technologies to implement and maintain and enterprise-wide globally IBS that includes both hardware and software on an OpenNet environment or secure Government network (on-premises or cloud).
- Provide examples of projects that you have done that demonstrate your understanding of IBS, pertaining to large searchable face image galleries and biometric facial recognition software.
    - Name the product used
    - Name the client for whom you conducted this work

2. Estimated non-binding Cost and Pricing:

- Provide a high-level overview of your pricing structure for this project. How do you ensure cost-effectiveness while maintaining high quality?
- What factors do you consider when developing cost estimates for projects?
- Start up/Stand up cost (include transition in/transition out process) and timeline.

4.1.1 Company Profile:

A. Please complete the table below:

Company Name:	
Company Point of Contact:	
Email:	
Phone:	
Prime Contractor Address:	
UEI Number:	
CAGE Code, if applicable:	
Socioeconomic Status under any of the following NAICS Codes: 541511, 541512, 541519	
Applicable GSA Schedule Contracts or other GWAC (e.g., NASA SEWP V, CIO-CS, etc.):	
Secret Facility Clearance	*Yes/No*

The Government will follow procurement integrity rules in accordance with (FAR 3.104).

Please submit all responses by Friday, December 11, 2026, 4:00 PM EST, to the POC email addresses below.

Please note the following POCs with any questions:

- Padmavathi Washington-Sicher – Washington-sicherp@state.gov
- Felicia D. Goudy – GoudyFD@state.gov